

FREQUENTLY ASKED QUESTIONS – EPMUY2

With reference to PMUY-Revised scheme guidelines **MoP&NG circular ref.P-17018/1/2016- LPG (Vol.III) dt.20.12.18** and the modalities framed by industry for the expanded PMUY as per the subject circular, the following FAQs being asked by the field are being answered here:

Q (1): Who is the eligible beneficiary under the new revised scheme under PMUY?

Ans: An adult woman belonging to a poor family not having LPG connection in her household, is an eligible beneficiary under the expanded scheme in addition to existing categories (viz. SECC 2011 list or in seven identified categories i.e. SC/ST households, beneficiaries of Pradhan Mantri Awas Yojana (PMAY) (Gramin), Antyodaya Anna Yojana (AAY), Forest dwellers, Most Backward Classes (MBC), Tea and Ex-Tea Garden Tribes, People residing in river Islands .

Q (2): What are the mandatory submissions by applicant for enrolment under EPMUY2?

Ans: The prospective applicant should provide her ration card or similar document (issued by State Govt. /District administration for a household such as Bhamashah Card in Rajasthan and Samagra ID in MP) of the identified household in which her name exists and 14 point declaration in support of BPL nature of the household. The KYC as per the standard format is to be submitted along with copies of POI, POA, Aadhaar of Applicant, Aadhaar of all adult family members as mentioned in Ration Card or similar document as advised above, her Bank account Passbook, and 14 point declaration duly signed by applicant as per standard format given. (Submission of Aadhaar of Applicant and all adult members is not required in NE states of Assam and Meghalaya)

Q (3): What are the mandatory documents to be uploaded for KYC final submission under EPMUY2?

Ans: -Aadhaar of Applicant, Ration Card, and 14 point declaration duly signed by applicant as per standard format given. No need for Aadhaar in case of Assam & Meghalaya.

Q (4): Whether connection can be enrolled under EPMUY2 if the applicant is unable to submit KYC with all aadhaar of adult family members for whatsoever reason given?

Ans: Presently such beneficiaries cannot be enrolled. The Distributor has to make efforts in getting the Aadhaar enrolment of such adults in the family and on receipt of same, to enrol them under EPMUY 2. For time being, it is advisable that the KYC is saved after OMC dedup, but not submitted to NIC. The dedup is to be carried out for the balance aadhaar on submission and then only the same to be submitted to NIC.

Q (5): What is the criterion to ascertain a POOR HH in the EPMUY2?

Ans: The 14 point declaration submitted by the applicant is the basic criteria to consider it as eligible Poor HH under EPMUY2

Q (6): Where the applicant is unable to submit aadhaar for the deceased family member but name is appearing as an adult member in RC, can she be enrolled under EPMUY2?

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Ans: The application can be taken with upload of death certificate of deceased family member. .

Q (7): Where the applicant is unable to submit aadhaar for the family member but name is appearing as an adult member in RC, can she be enrolled under EPMUY2? The applicant is claiming the other family member aadhaar not available due to reason of being separated, married, not staying with the family etc.

Ans: The application may be taken only in case an adult lady member has moved out of family due to marriage, separation etc.. In these cases, valid marriage/ divorce certificate has to be submitted by the applicant and the same has to be uploaded. In case of separation or if marriage/ divorce certificate is not available, beneficiary has to submit a declaration to the same effect. In all other cases application to be kept saved and deduped with OMC for the time being till separate ration card is submitted for upload. No action to be taken on declaration of beneficiary w.r.t family members not having aadhar. The applicant has to be advised to get the family details updated in the Ration Card.

However, in states where the state Government portal has updated family details, a signed copy of the printout from this portal can be submitted by the beneficiary in addition to the RC in support of the family composition.

Q (8): Should the Ration Card submitted by applicant mention the household as under BPL category?

Ans: Ration Card is only for the purpose of identifying the family members of the beneficiary and to take aadhaar of all adult family members mentioned in the ration card, for the purpose of de-duplication.

Q (9): Whether a connection can be given to a female who is claiming to be single member HH or others are minor in the family?

Ans: Yes, in case Single woman family, attach the supporting documents viz. RC copy / Death certificate/ Divorce certificate in case the other family member is not alive or has separated. IN case, death certificate is not available, declaration to be submitted by applicant.

Q (10): In case a beneficiary had given a PMUY connection through SECC or in EPMUY but was later found ineligible can her connections be transferred to EPMUY 2, if found eligible.

Ans: Original connection issued under PMUY /EPMUY but found ineligible at later stage has to be terminated and new connection under EPMUY-2 can be issued provided beneficiary will meet all the eligibility criteria under EPMUY2 Or customer can be given connection under Non PMUY category.

Q (11): A SC /ST applicant who is unable to submit her caste certificate and wants a connection in EPMUY2. Can it be enrolled?

Ans: Yes, the applicant has to fulfil the eligibility criterion as per EPMUY2 guidelines and submission of caste certificate is not required.

Q (12): Can the partially submitted applications earlier be considered under EPMUY2?

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Ans: Yes, the applicant has to fulfil the eligibility criterion as per EPMUY2 guidelines and submission of mandatory documents as given in Q(2) above.

Q (13): In EPMUY - 2, there are green ration cards in Bihar which is APL card as per Govt of Bihar; same in WB; the ration card is of other type of APL. Can such applicants submitting the ration card not mentioning BPL be considered under EPMUY2?

Ans: Yes, if the applicant fulfils the eligibility criteria of EPMUY2. Ration Card is only for the purpose of identifying the family members of the beneficiary and to take aadhaar of all adult family members mentioned in the ration card, for the purpose of de-duplication.

Q (14): In EPMUY - 2, aadhaar to be collected for all adult family members as per the age in ration card?

Ans: Yes, the adult family members are to be ascertained as appearing in the ration card as on date of KYC and aadhaar details of all adults on that day are to be taken for dedupe.

Q (15): In EPMUY - 2, how to ascertain whether a family member is an adult if no Date of Birth (DOB) or age is given in the Ration Card?

Ans: Ration card will be referred to decide on count of family members. Aadhaar card of family members will be referred for recording age/DOB. In case of DOB in Aadhaar card is mentioned as year (for Eg 1987), DOB will be taken as 1st January of the year. (E.g 1.1.1987). In case of west Bengal, for deciding family composition, in addition to RC, a self-declaration of the applicant on family composition is required along with address proof of separate households in the name of the beneficiary/ husband/ declared adult family member to be authenticated through electricity bill, panchayat tax etc. or any other Govt. document.

Q (16): There is PDS data available online in select states, wherein all family details are updated along with the ration card numbers details and family details. Similarly Samgra ID is given in MP. There are similar Government website for other states also. Can the PDS data in Bihar or Samagra ID in MP be accepted as ration card?

Ans: The prospective applicant should provide her ration card or similar document (issued by State Govt. /District administration for a household) of the identified households in which her name exists along with details of her family members with KYC. Signed copy of the printout of the online data available in Bihar be attached with KYC and uploaded as a proof of family details. Similarly, copy of the Samagra ID can be accepted as a Government document in lieu of Ration Card. Similar Government documents in different names issued by the State Government and/ or available online in the Govt. Site may be downloaded and attached with KYC as a proof of family members and uploaded.

Q (17a): The Ration card issued by the State of West Bengal, does not have the complete list of family members. Female RC holders have their father's name on the RC even after marriage. Aadhaar number of which all family members are to be captured in this case?

Ans: In order to address this issue, it is proposed that married beneficiaries whose connections have
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been released using Aadhaar of beneficiary, husband and declared adult member of the family will be considered.

Q (17b): Ration card in West Bengal is issued in the name of an individual and hence has the same name as HOF for siblings who live in separate households. Female RC holders have their father's name on the RC even after marriage. Aadhaar number of which all family members are to be captured in this case?

Ans: In case of families with the same Head of the Family (HOF) as per RC (such as families of 2 brothers), connections will be allowed to be released even if the aadhaar of the Father in law, Mother in law or HOF has not been submitted. However, address proof of separate households in the name of the beneficiary/ husband/ declared adult family member to be authenticated through electricity bill, panchayat tax etc. or any other Govt. document. Aadhar of the husband and declared adult members to be taken. However, One LPG connection for one House Hold as per LPG Control Order 2000 amended on 10.09.2009 should be complied.

Q (18): What are the options in equipment available for the applicant under PMUY/EPMUY/EPMUY2?

Ans: The applicant can chose between a 14.2 kg SBC or 5kg SBC or 5Kg DBC.

Q (19) : What are the swapping options available to PMUY/EPMUY/EPMUY2 customers?

Ans: PMUY/EPMUY/EPMUY2 customers having connection with 14.2 kg cylinder, can swap to a 5kg SBC connection and avail 5kg refills, such consumers can revert back to 14.2 Kg. 5 Kg DBC connection can swap to 14.2 single cylinder and vice versa. There is no fixed limit on the number of times this swap over can be done.